



## Registering Shutter Stream Software

Upon launching the software for the first time, users will be prompted with the option to register the software – please ensure this form is filled out in its entirety.

Mandatory fields include:

1. Full Name: Please include first and last name used at time of purchase
2. Purchaser's Email: Please include first and last name used at time of purchase
3. Company Name: Please include company name used at time of purchase (if no company name used at time of purchase, just include N/A in this field)

Optional fields include:

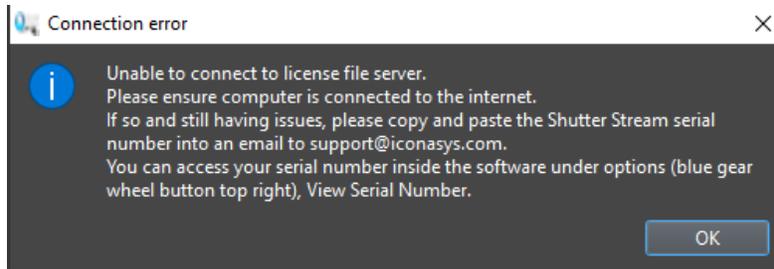
1. Invoice Number – Optional field. If you have this information easily accessible, please include. If not, please leave blank
2. Phone Number – Optional field but suggested
3. User Email – If the user's email is different than the purchasers email, please include the email in this field.

The screenshot shows a dark-themed dialog box titled 'License serial number'. At the top, there is a warning: 'Serial number for obtaining the Shutter Stream license file. Please note that the license file will only work on this computer. The license file cannot be shared with another computer.' Below this, there are several input fields: 'Serial number:' with a text box; 'Import license file:' with a 'Choose license file ...' button; 'Focus Stacking activation code:' with two buttons: 'Register Focus Stacking' and 'Manual Registration'. Underneath, there is a 'License type:' section with radio buttons for 'ShutterStream', 'ShutterStream 360', 'ShutterStream 360 + Video', 'ShutterStream Captureless', 'ShutterStream Mobile', and 'ShutterStream Mobile 360'. The 'ShutterStream' option is selected. Below the license type are several fields for user information, each with an asterisk indicating it is mandatory: '\* Full name:', '\* Purchaser's E-mail:', '\* Company:', 'Invoice number:', 'Phone number:', and 'User E-mail:'. At the bottom right, there are 'Register' and 'Cancel' buttons.

After filling out fields, please select the correct 'License Type'. There is 6 options here, you will want to select the option '**ShutterStream**'

To submit the form, click the '**Register**' button. You will receive a confirmation message stating the form has successfully been submitted.

If your computer is not connected to the internet or if there is a firewall/antivirus software blocking the submission of the Registration form, you will see a 'Connection Error' message:



In this case, please click Options area (blue gear wheel in top right of UI) -> View Serial Number then copy and paste the serial number into an email to [support@iconasys.com](mailto:support@iconasys.com) with the subject: 'Request for Shutter Stream License file' and including in the body of the email:

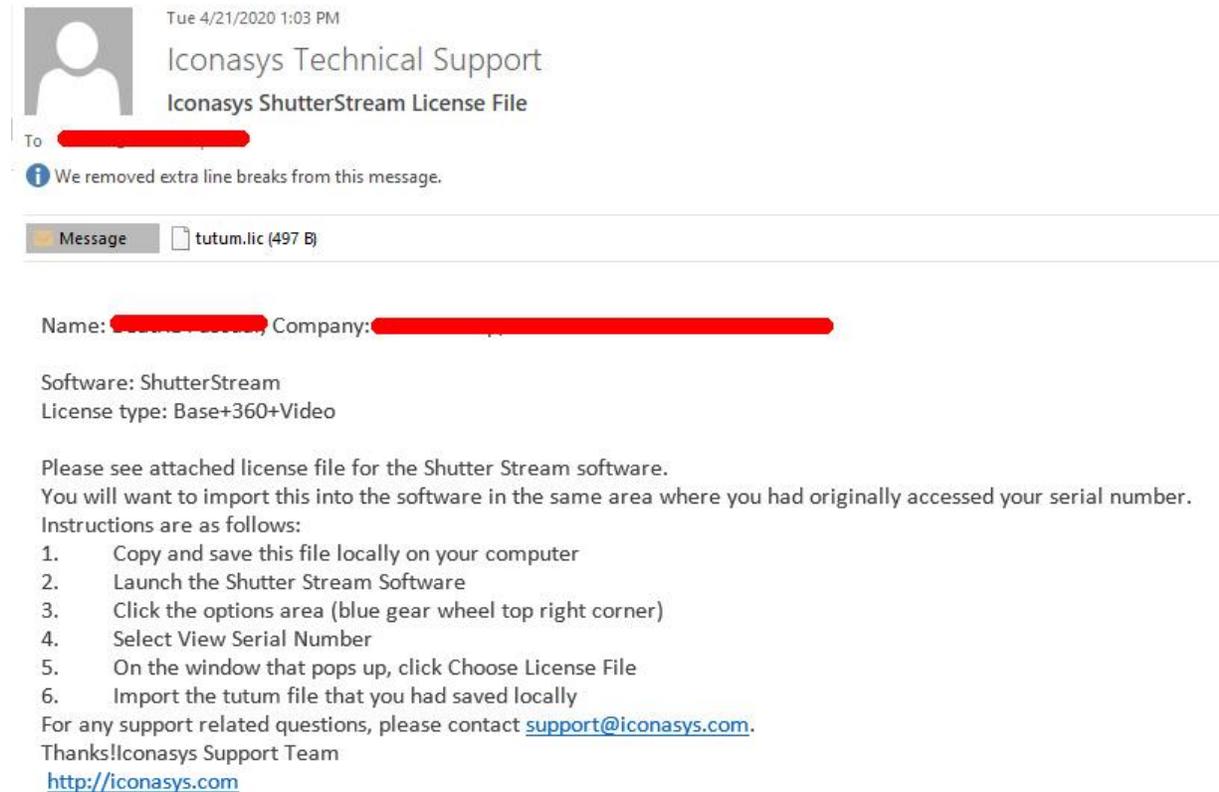
Serial Number: XXX

1. Full Name: Please include first and last name used at time of purchase
2. Purchaser's Email: Please include email used at time of purchase
3. Company Name: Please include company name used at time of purchase (if no company name used at time of purchase, just include N/A in this field)
4. Users Email: If the user's email is different than the purchasers email, please include the email in this field.

After registering the software, our Support Team will generate a license file (named: tutum) that will be emailed to you (as an attachment with instructions) using the Purchasers email address, or in the case you provided a User Email when registering the software, to the Users Email address.

**IMPORTANT:** Please add [contact@iconasys.com](mailto:contact@iconasys.com) & [support@iconasys.com](mailto:support@iconasys.com) to your safe senders list so the license email is not caught by a junk mail folder.

# Importing the License File (tutum.lic file)



Within 48 hours your license file will be received via email. As you will see, this email includes an attachment (tutum.lic) as well as instructions for importing the license file into the software. This step should be very straight forward. After importing the License File into the software, you will receive a message 'License File Imported Successfully'.

**IMPORTANT:** The Shutter Stream license file will only work for the Shutter Stream Software on the computer that the registration form was generated from. If you need to transfer a license, please contact our support team ([support@iconasys.com](mailto:support@iconasys.com)).